

**Want to save time and money?** With support from Connect2Geek.com you can. With just a couple of mouse clicks we can view your computer screen and solve your PC issues fast and for less money than waiting for an onsite technician to help you.

**Give it a try and you'll keep coming back to save time and money every time.**

Connect2Geek.com has 3 Small Business or Home Office packages to choose from. Select the one that works best for you and leave your computer headaches behind you.



## PACKAGE "A"

Remote Support Only (Available M-F 9am to 6pm)

**Desktop PC or Laptop: \$11.00 per PC per month**  
(1 year minimum) Setup Fee: \$55.00 (Includes Spyware and virus scan as well as System Tune up)

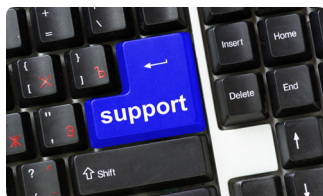
- Support for Microsoft Desktop Operating Systems
- Windows Update Checks
- Office Update Checks
- Microsoft Email Client Support
- Offsite Backup of QuickBooks/Quicken software
- Spyware Removal Service
- Virus Removal Service
- Anti-Spyware Software and prevention
- Anti-Virus Software and prevention
- Password Recovery
- Deleted File Recover service
- 5GB Managed Offsite Backup
- Support for most Microsoft Applications
- Support for most 3rd party applications \*
- Unlimited Email, Phone, Chat, and remote support

## PACKAGE "B"

Unlimited Remote Support (Available M-F 9am to 6pm)

**Desktop PC or Laptop: \$15.00 per PC per month**  
(1 year minimum) Setup Fee: \$55.00 (Includes Spyware and virus scan as well as System Tune up)

- 4 On-site Visits Per Year (See Exclusions)
- PC Tools Spyware Doctor with Antivirus (If preferred)
- Support for Microsoft Desktop Operating Systems
- Windows Update Checks
- Office Update Checks
- Microsoft Email Client Support
- Offsite Backup of QuickBooks/Quicken software
- Spyware Removal Service
- Virus Removal Service
- Anti-Spyware Software and prevention
- Anti-Virus Software and prevention
- Password Recovery
- Deleted File Recover service
- 5GB Managed Offsite Backup
- Support for most Microsoft Applications
- Discounts on Managed Backup Services
- Discounts on other add on services
- PC Identity theft Protection
- Support for most 3rd party applications \*
- Access to Members Only area full of tips and training videos
- Unlimited Email, Phone, Chat, and remote support



## PACKAGE "C" ..... ADVANCED

Remote & Onsite Support (Available M-F 9am to 9pm)

**Desktop PC or Laptop: \$25.00 per PC per month**  
(1 year minimum) Setup Fee: \$35.00 (Includes Spyware and virus scan as well as System Tune up)

- Up to 4 On-site Visits per month if needed \*\*
- PC Tools Spyware Doctor with Antivirus
- Support for Microsoft Desktop Operating Systems
- Microsoft Updates
- Microsoft Email Client Support
- Offsite Backup of QuickBooks/Quicken software
- Spyware Removal Service
- Virus Removal Service
- Anti-Spyware Software and prevention
- Anti-Virus Software and prevention
- Data Recovery
- Password Recovery
- Deleted File Recover service
- Support for most Microsoft Applications
- Support for most 3rd party applications \*
- 24/hr Monitoring of PC health via LogMeIn Pro2
- Secure Remote Access to your Office PC with Remote Printing
- Secure and easy File Sharing to your clients of large files to big for email
- PC Imaging and Recovery Services
- 5GB Managed Offsite Backup
- Discounts on Managed Backup Services
- Discounts on other Add on Services
- Access to Members Only area full of tips and training videos
- Unlimited Email, Phone, Chat, and remote support
- Proactive checkups on all PC's

## EXCLUSIONS

- Hardware of any kind
- Parts
- On-site Support (Other than the four included visits per month in advanced plan, and four per year in the Basic Plan ) at \$55.00 per hour
- (Normal Rate is \$65.00 per hour)
- Support of some 3rd party applications (See exceptions below)

\*\* Note\*\* I recommend you have or obtain suitable hardware support coverage or extended warranties for Pc's, Laptops, and Network hardware devices.

\* Specialized applications like accounting software, Construction software, Security Systems, CAD Programs, Point of Sale, and some high end databases, or other software or systems deemed unsupported by Connect2geek.com are not included unless otherwise noted.

\*\* On-Site visits are for those in the Treasure Valley area of Idaho only.

\*\*\* 5GB Managed Backup is only for the 1st subscription purchased. e.g 1 PC subscription at 11.00 per month includes 5GB of Managed Online Backup but if you purchase 5 PC subscriptions at 11.00 per month you don't get 5GB for each PC or a total of 25GB. First 5GB is a "Free" promotional deal available on first subscription only

\*\* On-Site visits are for those in the Treasure Valley area of Idaho only.  
Prices, availability and plans subject to change without notice.